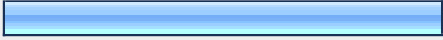
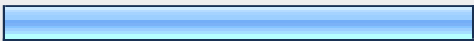


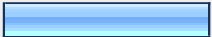
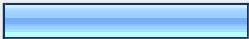
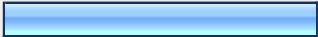
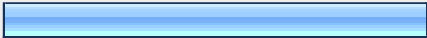

Alumni Class Volunteer Survey

1. What type of volunteer are you?			
		Response Percent	Response Count
Annual Fund Volunteer (Class Fund Chair, Class FOP Chair)		48.4%	59
Alumni Affairs Volunteer (Class President, Class Secretary)		51.6%	63
<i>answered question</i>			122
<i>skipped question</i>			0

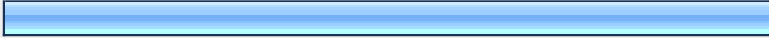
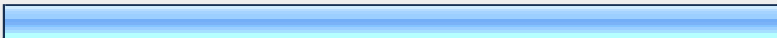
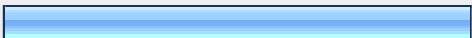

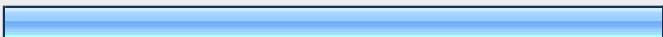
2. Which class volunteer roles are you aware of?				
	Yes	No	I'm not sure	Response Count
Class President	95.5% (106)	1.8% (2)	2.7% (3)	111
Class Secretary	95.4% (104)	2.8% (3)	1.8% (2)	109
Class Fund Chair	97.3% (108)	1.8% (2)	0.9% (1)	111
Class FOP Chair	83.0% (88)	7.5% (8)	9.4% (10)	106
<i>answered question</i>				117
<i>skipped question</i>				5




3. Do you know who the staff liason is for each class volunteer role?				
	Yes	No	I'm not sure	Response Count
Class President	52.3% (56)	35.5% (38)	12.1% (13)	107
Class Secretary	52.4% (54)	34.0% (35)	13.6% (14)	103
Class Fund Chair	61.3% (65)	26.4% (28)	12.3% (13)	106
Class FOP Chair	50.0% (51)	34.3% (35)	15.7% (16)	102
<i>answered question</i>				116
<i>skipped question</i>				6

4. How did you become a class volunteer for Skidmore? Check all that apply.

		Response Percent	Response Count
My class had an election process.		22.4%	26
Skidmore staff recruited me.		26.7%	31
Classmate recruited me.		34.5%	40
I volunteered myself.		46.6%	54
I'm not sure.		6.0%	7
		answered question	116
		skipped question	6



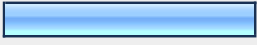
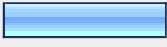

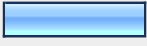
5. Why do you volunteer for Skidmore? Check all that apply.

		Response Percent	Response Count
To support Skidmore and its future.		84.6%	99
To support my Class and classmate connections to Skidmore		85.5%	100
To supplement my annual gift with the giving of my time.		51.3%	60
I don't make an annual gift, I give my time instead.		0.9%	1
Because I received a great education, student aid, or had another powerful experience and this is a way to say thank you.		72.6%	85
		Other (please specify)	20
		answered question	117
		skipped question	5

6. Have you received role-specific training for your class volunteer role?				
			Response Percent	Response Count
Yes			57.0%	65
No			33.3%	38
I don't remember.			9.6%	11
			answered question	114
			skipped question	8

7. How did you receive your role-specific training?								
	On campus	Regional event	Via phone conversation with staff liason	Private meeting with staff liason	I received a handbook in the mail	I don't remember	Not applicable	Re
Class President	23.5% (12)	0.0% (0)	9.8% (5)	5.9% (3)	41.2% (21)	5.9% (3)	43.1% (22)	
Class Secretary	22.9% (11)	0.0% (0)	14.6% (7)	2.1% (1)	52.1% (25)	6.3% (3)	31.3% (15)	
Class Fund Chair	21.1% (12)	5.3% (3)	29.8% (17)	21.1% (12)	17.5% (10)	10.5% (6)	42.1% (24)	
Class FOP Chair	21.3% (10)	6.4% (3)	17.0% (8)	17.0% (8)	6.4% (3)	10.6% (5)	57.4% (27)	
							answered question	
							skipped question	

8. Which type of training was most helpful to you?



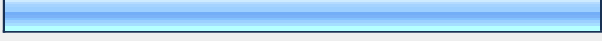
		Response Percent	Response Count
On campus		38.5%	35
Regional event		4.4%	4
Phone conversation with staff		27.5%	25
Private meeting with staff		17.6%	16
Handbook		36.3%	33
I didn't find any training helpful.		15.4%	14
<i>answered question</i>			91
<i>skipped question</i>			31


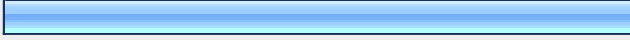
9. If you received a handbook, please rate the quality and usefulness of the handbook that you received for your specific role. 5 is excellent and 1 is poor.

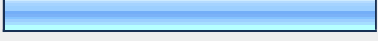
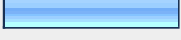
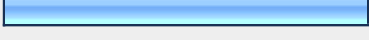
	5	4	3	2	1	Not Applicable	Response Count
Class President Handbook	12.8% (6)	17.0% (8)	17.0% (8)	4.3% (2)	0.0% (0)	48.9% (23)	47
Class Secretary Handbook	23.3% (10)	23.3% (10)	7.0% (3)	2.3% (1)	4.7% (2)	39.5% (17)	43
Class Fund Chair Information	4.4% (2)	11.1% (5)	8.9% (4)	6.7% (3)	2.2% (1)	66.7% (30)	45
Class FOP Chair Information	5.6% (2)	2.8% (1)	0.0% (0)	2.8% (1)	0.0% (0)	88.9% (32)	36
<i>answered question</i>							85
<i>skipped question</i>							37

10. Please share any specific comments about training you received, positive or negative, to help us evaluate future programs and materials.

		Response Count
		47
<i>answered question</i>		47
<i>skipped question</i>		75

11. Have you visited the Volunteer Resource Center online?			Response Percent	Response Count
Yes			7.9%	9
No, but I know about it.			26.3%	30
What online resource center?			65.8%	75
			<i>answered question</i>	114
			<i>skipped question</i>	8

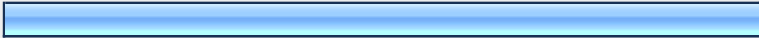


12. If you've visited the Volunteer Resource Center online, did you find what you were looking for? If not, please let us know what you were in search of.			Response Percent	Response Count
Yes			30.8%	4
No			69.2%	9
			Other (please specify)	14
			<i>answered question</i>	13
			<i>skipped question</i>	109

13. Would you be interested in, and utilize, online training materials and resources in the future?			Response Percent	Response Count
Yes			40.9%	45
No			19.1%	21
Maybe, depends what that means.			40.0%	44
			<i>answered question</i>	110
			<i>skipped question</i>	12



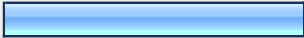
14. What content would be most useful to you? Please suggest.

		Response Count
		44
<i>answered question</i>		44
<i>skipped question</i>		78

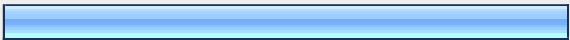


15. How would you prefer to communicate with your class? Check all that apply.

		Response Percent	Response Count
Email		83.5%	91
Postal mail		52.3%	57
Web-based posting		35.8%	39
Other (please specify)			18
<i>answered question</i>			109
<i>skipped question</i>			13

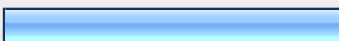
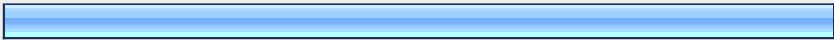


16. Do you feel your College liason provides you with adequate resources with which to communicate to your classmates in order for you to successfully carry out your volunteer responsibilities?

		Response Percent	Response Count
Yes		64.2%	70
No		2.8%	3
Sometimes		33.0%	36
Please comment, if possible.			26
<i>answered question</i>			109
<i>skipped question</i>			13

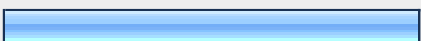
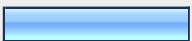
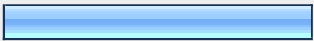
17. How frequently would you like to hear from your staff liason regarding your role?

		Response Percent	Response Count
Quarterly		62.2%	56
Monthly		36.7%	33
Weekly		1.1%	1
		Other (please specify)	35
		answered question	90
		skipped question	32


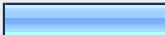
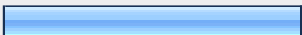
18. How would you prefer to be contacted by your staff liason?

		Response Percent	Response Count
Phone		36.9%	41
Email		91.9%	102
Postal Mail		12.6%	14
Web-based conversation (instant messenger, message board, etc)		6.3%	7
		Other (please specify)	7
		answered question	111
		skipped question	11

19. Would you be interested in receiving a quarterly volunteer newsletter and would it be useful to you in your role?

		Response Percent	Response Count
Yes		45.9%	50
No		20.2%	22
Maybe		33.9%	37
		answered question	109
		skipped question	13

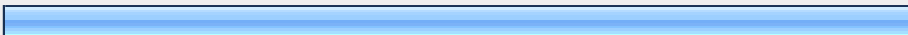
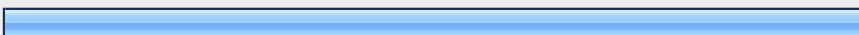
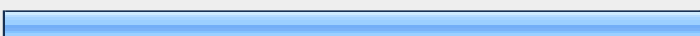
20. Would you be interested in communicating with other class volunteers about their roles, plans for class communications, and effective strategies/best practices?

		Response Percent	Response Count
Yes		49.5%	53
No		17.8%	19
Maybe		32.7%	35
Please comment, if possible			27
answered question			107
skipped question			15

21. As we look to improve various aspects of our class volunteer structure, please share any other information that you think may be useful to us in the process.

		Response Count
		31
answered question		31
skipped question		91

22. Optional:

		Response Percent	Response Count
Name:		100.0%	78
Email Address:		94.9%	74
Phone Number:		76.9%	60
answered question			78
skipped question			44